



## Employee IT Support Service Operations (m/f/x)

Location: Haren

Working Hours: Full-time employee

1,400 employees in 24 locations around the world with a fleet of 60,000+ circulating containers. Since ELA's establishment in 1972, our business has continuously been expanding, we are specialists in mobile room solutions. Our family-run company based in Haren (Ems), Germany, is growing at a fast pace and we are actively looking for qualified and dedicated team players to join us locally, internationally and beyond.

We are currently looking for an employee IT Support Service Operations (m/f/x) to further expand our IT at the location in Haren. You're a person with your individual profile, qualifications, talents and wishes. But we are not like any other company. We offer exciting jobs, opportunities for your further development and an easy going working atmosphere. Interested? Then we should get to know each other better.

### Your Future Role

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- + Classification and forwarding of first level support requests
- + Hardware maintenance
- + Onsite support activities
- + Management of mobile feature contracts and mobile devices
- + Management of mobile function devices, maintenance contracts, consumables and technician deployments
- + Support for inventories and maintenance of hardware databases

[Apply Online](#)[Video Application](#)

### What You Bring to the Team

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- + Completed training as an IT specialist or similar qualifications
- + First professional experience in the field of customer service / helpdesk / support
- + Basic IT knowledge
- + Basic knowledge of MS Dynamics or another ERP system desirable
- + Problem solving skills and a strong understanding of teamwork
- + Good written and spoken English skills are an advantage

+ MS Office knowledge

#LI-DNI

## What you can expect from us

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- + Once ELA, always ELA. When you join our company, we want you to be a key member of the team, which is why we'll offer you a **permanent contract**.
  - + We offer you **flexible working hours** and the opportunity to work flextime
  - + Our **company restaurant** serves up fresh, delicious lunches on a daily basis
  - + We offer you a **subsidy for your lunch** at our company restaurant to ensure everything is delicious
  - + We organize an **extensive onboarding program** for you at our headquarters in Haren (Ems), so that you can get to know the entire company, our products, and our employees
  - + Expand your network at our regular **employee events**
  - + We offer you **individual development opportunities**, interesting skills training and participation in our management training program
  - + We want you to be optimistic about the future, which is why we support you with our company **retirement plans and capital-forming benefits** for your financial security.
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- + **Corporate benefits:** attractive online shopping offers and discount codes from over 1,500 providers from all relevant areas of life
  - + We can help you with **emergency childcare**
  - + There's no need to part ways with your four-legged friend at ELA, as you can simply **bring your dog with you** into the office if the situation allows.
  - + Your health matters to us, which is why we offer you **height-adjustable desks** in every office

## How You can apply

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Please send your documents via our career website <https://career.ela-container.com> or via email [career@ela-container.com](mailto:career@ela-container.com) including your CV, your essential certificates and qualifications, as well as a few lines about yourself and why we fit. We would then like to meet and have a personal conversation with you. We look forward to hear from you!

### Any questions?

Contact us via email or WhatsApp/text message on +49 1511 9539616.