



Technical Customer Service Support (m/f/x)

Location: Moosburg

Working Hours: Full-time employee

1,600 employees in 18 locations around the world with a fleet of 60,000+ circulating containers. Since ELA's establishment in 1972, our business has continuously been expanding, we are specialists in mobile room solutions. Our family-run company based in Haren (Ems), Germany, is growing at a fast pace and we are actively looking for qualified and dedicated team players to join us locally, internationally and beyond.

We are currently looking for a **Customer Service Representative (m/f/x) for technical support** at our location in **Moosburg**. Do you have a knack for your trade, are you good with PCs and fancy a new challenge? We're looking for someone just like you.

You are a person with your own personal profile of qualifications, talents and desires. And we are not a company like any other. We offer exciting tasks, opportunities for further development and a relaxed, fun culture. Interested? Then we should get to know each other better.

Your Future Role

- + Advising customers on technical support
- + Planning the deployment of our customer service technicians and arranging appointments with the customer
- + Preparation of customer service assignments including material procurement
- + Processing complaints and answering technical questions about our containers
- + Administrative support for internal training management for training courses and instructions on the qualification of deployed personnel

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[Video Application](#)

What you bring to the Team

- + Successfully completed vocational training in the technical/trade sector, e.g. electronics technician, carpenter or HVAC plant mechanic (m/f/x)
- + Several years of assembly and construction site experience desirable, but not essential

- + Independent, committed, responsible and customer-orientated way of working
- + Good manners with a friendly, serious demeanour
- + Good communication skills and a transparent way of working
- + Several years of experience in customer service desirable
- + Experience with ERP systems is an advantage
- + Confident use of CRM systems and common Office applications

What you can expect from us

- + We offer you a permanent employment contract.
- + You benefit from our company fitness program: thousands of gyms, swimming pools, etc. throughout Germany are available to you for only €30 per month.
- + We offer you fresh fruit and drinks every day.
- + You will receive attractive monthly discount offers from leading brands in all relevant areas of life on the ELA benefits portal.
- + We offer you interesting skills training courses.
- + We take care of your company pension plan and offer you capital-forming benefits.
- + At ELA, you can also expect a varied job in a global company and an uncomplicated working environment.
- + We offer you an attractive bike leasing program.
- + Network with others at our regular employee events.

How You can apply

Please send your documents via our career website <https://career.ela-container.com> or via email career@ela-container.com including your CV, your essential certificates and qualifications, as well as a few lines about yourself and why we fit. We would then like to meet and have a personal conversation with you. We look forward to hear from you!

Any questions?

Contact us via email or WhatsApp/text message on +49 1511 9539616.