

Business Application Manager (m/f/x) - remote possible

Location: Haren

Working Hours: Full-time employee

1,400 employees in 24 locations around the world with a fleet of 60,000+ circulating containers. Since ELA's establishment in 1972, our business has continuously been expanding, we are specialists in mobile room solutions. Our family-run company based in Haren (Ems), Germany, is growing at a fast pace and we are actively looking for qualified and dedicated team players to join us locally, internationally and beyond.

We continue to grow! Therefore, we are currently looking for a **Business Application Manager (m/f/x)** for our head office in Haren (Ems) to further develop and expand our IT department and our team IT Application Management.

You are a person with your own personal profile of qualifications, talents and desires. And we are not a company like any other. We offer exciting tasks, opportunities for further development and a relaxed "Moin" culture. Interested? Then we should get to know each other better.

## **Your Future Role**

- + Documenting, analysing and solving support requests in 1st and 2nd level support for various company applications (CRM / DMS / other business applications)
- + Active involvement in knowledge management and solution management in our company's own knowledge database
- + Close cooperation with the respective application product owners in order to solve recurring support activities in a sustainable manner
- Supporting colleagues (m/f/x) from all divisions and clients, both nationally and internationally

# What You Bring to the Team

+ Successfully completed technical or commercial training as an IT specialist (m/f/x), industrial clerk (m/f/x), completed studies in the field of (business) informatics or a comparable qualification

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Video Application

- + Relevant professional experience in IT support as an IT specialist or IT business application manager (m/f/x) desirable
- + Professional experience in dealing with one or more business applications (CRM/DMS/other business applications)
- + Strong analytical and problem solving skills
- + Team player and effective communication skills with technical and non-technical stakeholders
- + Proficient in written and spoken German and English

## What you can expect from us

- + Once ELA, always ELA. When you join our company, we want you to be a key member of the team, which is why we'll offer you a **permanent contract.**
- + We organize an **extensive onboarding program** for you at our headquarters in Haren (Ems), so that you can get to know the entire company, our products, and our employees
- + We offer you **flexible working hours** and the opportunity to work flextime
- + You have the option to work up to 60% of your week from home
- + Our **company restaurant** serves up fresh, delicious lunches on a daily basis
- + Expand your network at our regular employee events
- + We offer you **individual development opportunities**, interesting skills training and participation in our management training program
- + Our **company fitness program:** for just €25 a month, you can have access to thousands of gyms, swimming pools, and more throughout Germany, including unrestricted digital access
- + The **ELA Corporate Benefits** portal offers attractive discounts on more than 1,500 brands from all relevant areas of life
- + We want you to be optimistic about the future, which is why we support you with our company **retirement plans and capital-forming benefits** for your financial security.
- + There's no need to part ways with your four-legged friend at ELA, as you can simply **bring your dog with you** into the office if the situation allows.
- + Your health matters to us, which is why we offer you **height-adjustable desks** in every office

#### How You can apply

Please send your documents via our career website <a href="https://career.ela-container.com">https://career.ela-container.com</a> or via email career@ela-container.com including your CV, your essential certificates and qualifications, as well as a few lines about yourself and why we fit. We would then like to meet and have a personal conversation with you. We look forward to hear from you!

#### Any questions?

Contact us via email or WhatsApp/text message on +49 1511 9539616.