



## Commercial Customer service employees part-time (m/f/x)

Location: Haren

Working Hours: Part-time employee

1,400 employees in 24 locations around the world with a fleet of 60,000+ circulating containers. Since ELA's establishment in 1972, our business has continuously been expanding, we are specialists in mobile room solutions. Our family-run company based in Haren (Ems), Germany, is growing at a fast pace and we are actively looking for qualified and dedicated team players to join us locally, internationally and beyond.

As a **customer service employee (m/f/x)**, you will ensure smooth communication between our customer service fitters (m/f/d) and customers and thus ensure that orders are processed efficiently and in a customer-orientated manner. With your experience in the administrative area and your organisational skills, you will help to ensure that we can always offer our customers first-class service.

### Your Future Role

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- + Planning the deployment of our customer service technicians and arranging appointments with the customer
- + Preparation of customer service assignments including material procurement
- + Processing complaints and answering questions about our containers
- + Post-processing of customer service call-outs in the ERP system

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[Video Application](#)

### What Your Bring to the Team

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- + Successfully completed commercial training as an industrial clerk, office management clerk, wholesale and foreign trade clerk (m/f/x) or similar qualifications
- + Assembly and construction site experience desirable, but not essential
- + Independent, committed, responsible and customer-orientated way of working
- + Good communication skills and transparent way of working
- + Experience with ERP systems is an advantage

## What you can expect from us

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- + Once ELA, always ELA. When you join our company, we want you to be a key member of the team, which is why we'll offer you a **permanent contract**
- + We organize an **extensive onboarding program** for you at our headquarters in Haren (Ems), so that you can get to know the entire company, our products, and our employees
- + We offer you **fresh fruit and beverages** every day
- + Our **company fitness program**: for just €25 a month, you can have access to thousands of gyms, swimming pools, and more throughout Germany, including unrestricted digital access
- + The **ELA Corporate Benefits** portal offers attractive discounts on more than 1,500 brands from all relevant areas of life
- + We'd like for you to continue developing, which is why **we support your personal development** with a tailored range of options
- + We want you to be optimistic about the future, which is why we support you with our **company retirement plans** and capital-forming benefits for your financial security
- + With us, you can expect **flat hierarchies** and short decision-making processes
- + ELA offers you a **diverse range of activities** at a global company, informal interaction with one another, and a whole host of opportunities to incorporate your own ideas

## How you can apply

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The best way to send us your documents is via our career portal at <https://career.ela-container.com> or by e-mail to [career@ela-container.com](mailto:career@ela-container.com): your CV, the most important references and qualifications. Add a few lines about what makes you special, why we fit together and how you became aware of us. We are also interested in your notice period and your salary expectations. A personal interview is the best way for us to get to know each other. We look forward to meeting you!

### Any questions?

Contact us via email or WhatsApp/text message on +49 1511 9539616.